




McAneny Mobile Ordering App Quick Start



1. Download the McAneny Order app from the Apple App Store or the Google Play Store
2. Enter your McAneny User ID and Password



User Authentication

User Id Save

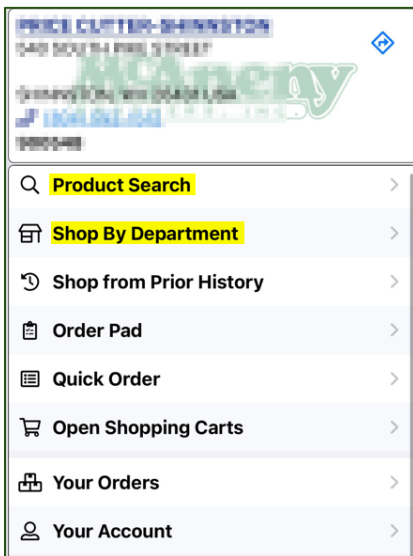
Password

Login

Browse Catalog

McAneny BROTHERS, INC.

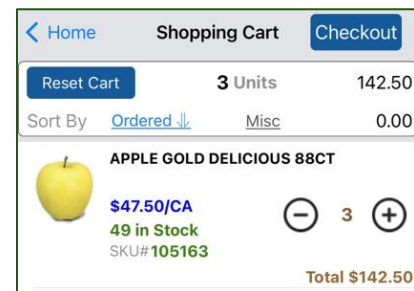
3. Use the Shop By Department to browse the catalog or Product Search to find items. Items can be searched by name, brand or product number.



4. Use the + and - to alter quantities on an item. A new cart is automatically created when an item is added.



5. Once you have your items and quantities entered, tap on the shopping cart icon in the upper right of the page
6. Review your order and then press Checkout to continue



7. The last screen is available for delivery date changes, adding a PO Number and changing the confirmation email destination
8. Press Place Your Order to complete the transaction
9. An order confirmation will appear on your screen reflecting the order has been transmitted

Common Questions

1. What days can I change my delivery to?

- a. Customers may only choose a date that coincides with their preset weekly delivery day.

2. Can I have multiple carts at once?

- a. Customers can only have one cart at a time. However, customers can save a cart to be used anytime in the future.

3. Can multiple users be signed into the same account at once?

- a. Multiple users IDs can be set up to allow simultaneous logins to the same customer account. However, multiple logins/sessions using the same user ID is NOT allowed.

4. Do I need to be precise when searching for items?

- a. No, you do not have to type in the exact name of a product to search for it. Customers can search for part of the name of a product, the full name, item number, or brand.
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